

This policy was last updated: 15 June, 2020

PRIVACY POLICY

Mityashin Unlimited SRL, (collectively, “Gooddog”, “we”, or “us”), cares about privacy and wants you to be familiar with how we collect, use, process and disclose your personal information. This Privacy Policy covers our privacy practices in connection with your access to or use of our Websites and applications (“Platform”), including when you communicate with us via the Website or Platform, or when you otherwise provide us with personal information.

Personal information we collect.

We collect three categories of personal information - personal information you give us; personal information automatically collected from your use of the Services; and personal information from third party sources.

Personal information you give us.

Account information. When you register for an account with us or create a reservation, we require certain personal information to open your account or reservation, such as your name, email address, and password.

Profile information. We may also ask you to provide additional profile information to use certain features of the Gooddog Service which may include street addresses, phone numbers, driver’s license number, date of issuance and issuing country and/or state, profile photos, employer, city, school, biography, and date of birth.

Trip information. We collect information you provide in relation to a trip such as uploaded trip photos, location.

Payment information. We do not collect your financial information (like your digital payment details or bank account or payment card numbers). However our payment provider does. In connection with a potential or actual transaction, which may be processed and stored by one or more third party payment services providers or digital payments companies.

Authentication information. In some instances, we may ask you to provide us a photograph and/or other demographic information, such as a scanned copy of a driver’s license, passport, or credit/debit card, social media account information, insurance information, and other forms of identification. Where we request that you withhold certain information (such as obscuring or redacting all but the last four digits of your payment card number), please do so.

Communications with Gooddog. When you communicate with Gooddog, whether via phone, email or chat, we collect information about your communication and any information you choose to provide.

Personal information we automatically collect when you use or access our Services.

Usage data. We collect information about your interactions with the Website or Platform, such as the pages or other content you view, your searches, bookings you have made and other actions on the Website or Platform.

Location information. When you use certain features of the Platform, we may collect information about your approximate location (e.g., city/town associated with your IP address) or when you opt in to use our location sharing feature, the precise location information of your mobile device. Keep in mind that most mobile devices allow you to control or disable the use of location services by any application on your mobile device in the device's settings menu.

Log data. We automatically collect log information when you use the Platform, even if you have not created a Gooddog account or logged in. That information includes, among other things: details about how you've used the Platform, IP address, length of stay, frequency of visits, hardware and software information, unique device identifiers, device event information (e.g., crashes, browser type) and the page you've viewed or engaged with before or after you've used the Platform.

Trip information. In addition to the trip information you provide to us (as described in the 'Personal Information you give us' section above), we also collect transactional information related to your trip on the Platform, including the date and time of your trip, amounts charged and other related trip details.

Remote vehicle access.

The information we collect depends on the make, model and year of the vehicle but may include, GPS location, car battery voltage, fuel level, odometer reading, malfunction indicator lamp (e.g., a check engine light), door state (e.g., locked/unlocked), engine state (e.g., stopped/running).

Cookies and similar technology. When you access our Platform, we may place small data files on your computer or other device. These data files may be cookies, clear gifs, pixel tags, e-tags, "Flash cookies", or other local storage provided by your browser or associated applications (collectively "Cookies"). For more detailed information on our use of these technologies, please see our [policy on Cookies](#), Web Beacons, and Similar Technologies.

Information we collect from third party sources.

Background information. To the extent permitted by applicable laws, Gooddog may obtain reports from public records of criminal convictions or local versions of background checks and/or registered sex offenders checks. We may use your information, including your full name and date of birth, to obtain such reports.

Other sources. To the extent permitted by applicable law, we may receive additional information about you, such as demographic data, fraud detection information or data from credit bureaus from third party service providers and/or partners. We may combine the information about you

that we receive from third party sources with other information we have about you.

How we use your personal information.

We use, store and process your personal information to provide and improve our Services and ensure a secure, safe and trusted experience. For example, we may use your information:

To provide our Services, including to:

- enable you to access and use the Gooddog Services
- provide customer support
- send you service, support and administrative messages, reminders, technical notices, updates, security alerts, and information requested by you at any telephone number, by placing a voice call or through text (SMS) or email messaging
- facilitate your login to the Service via third-party identity
- enable the processing of transactions and send notices about your transactions
- personalize or customize your user experience
- if you provide us or our service providers any information relating to other people in connection with the Services, we may use and store this information to facilitate your referral invitations; send your requests for reviews, for fraud detection and prevention and for any purpose you authorize at the time of collection
- administer referral programs, rewards, surveys, contests, or other promotional activities or sponsored events in which you participate

To improve our Services: We may use the personal information you provide to analyze and improve the Service and to develop new products and services, including by studying our user demographics of the Service.

To send you marketing and promotional communications: We may send you Gooddog-related marketing communications as permitted by law. You will have the ability to opt-out of our marketing and promotional communications as described in the ‘Opt out of marketing’ section below.

To ensure a secure, safe and trusted experience, including to:

- verify your identity or authenticate information provided by you, including during account creation and password reset processes
- resolve disputes, collect fees, and troubleshoot problems
- detect, prevent, and/or remediate fraud, abuse, security incidents or other potentially harmful, prohibited or illegal activities
- determine your likelihood of getting into an accident or of making an insurance claim, such by checking your auto insurance score
- using information from your device to identify unsafe driving behavior, including speeding or harsh braking and acceleration, and to raise awareness regarding such behaviors
- detect, prevent or remediate violations of and enforce our Terms of Service and Policies
- manage and protect our information technology infrastructure

- conducting investigations and risk assessments
- conduct checks against databases and information sources (such as but not limited to public government databases)
- perform creditworthiness and solvency checks

To comply with law: We use your personal information as we believe necessary or appropriate to comply with applicable laws, lawful requests, and legal processes, such as to respond to subpoenas or requests from government authorities.

To create anonymous data: We may create aggregated, de-identified or other anonymous data from your personal information and other individuals whose personal information we collect. We make personal information into anonymous data by removing information that makes the data personally identifiable to you. We may use this anonymous data and share it with third parties for our lawful business purposes, including to analyze and improve the Service and promote our business.

With your consent: In some cases, we may specifically ask for your consent to process your personal information.

We may also use your personal information as described elsewhere in this Privacy Policy or as disclosed to you at the time of collection.

How we disclose your personal information.

With your consent.

You may direct us to share your information or consent to it as described at the time of sharing.

Profiles, listings and other public information.

Your public listing page on our Platform will always include some basic information, such as your user ID/name associated with your account.

Our Services may also display the approximate geographic pick-up location of the vehicle.

Service providers.

We may share information with vendors and service providers who are engaged by, or working with, us in connection with the processing of payments, operation of our Services and customer support functions and who need access to such information to carry out their work for us (including, for example, web hosting, analytics, email delivery, marketing, insurance companies, claims administrators, and customer support services). In some cases, the service provider may be directly collecting the information from you on our behalf. These providers may use your personal information only as directed or authorized by us.

Third-party platforms and social media networks.

If you have enabled features or functionality that connect the Service to a third-party platform or social media network (such as by logging in to the Service using your account with the third-party, providing your API key or similar access token for the Service to a third-party, or otherwise linking your account with the Service to a third-party's services), we may disclose the personal information that you authorized us to share. We do not control the third party's use of your personal information.

Professional advisors.

We may disclose your personal information to professional advisors, such as lawyers, bankers, auditors and insurers, where necessary in the course of the professional services that they render to us.

Business transfers.

We may sell, transfer or otherwise share some or all of our business or assets, including your personal information, in connection with a business transaction (or potential business transaction) such as a corporate divestiture, merger, consolidation, acquisition, reorganization or sale of assets, or in the event of bankruptcy or dissolution.

Responding to legal requests, preventing harm, and protecting our rights.

As noted above, we may disclose your personal information to courts, law enforcement, governmental or tax authorities, or third parties. We will make such disclosure to the extent we are required or permitted to do so by applicable law or we consider such disclosure is reasonably necessary to comply with our legal obligations or legal process, to respond to claims asserted against us and for safety purposes described above. We may also disclose your information in response to valid legal requests relating to criminal investigations or alleged or suspected illegal activity or any other activity that may expose Gooddog, you, or any other user to legal liability or to protect the rights, property, or personal safety of Gooddog, our employees, our users, or members of the public.

We may also share your personal information as described elsewhere in this Privacy Policy or as disclosed to you at the time of collection.

YOUR PREFERENCES AND CHOICES

Communication preferences.

You can control the methods by which we may contact you about your account, your booking activities, promotions, and announcements in the Notifications section in the Platform or manage it via our chat support.

Opting out of marketing communications.

You may opt out of marketing-related emails by following the opt-out or unsubscribe instructions at the bottom of the email. You may continue to receive service-related and other non-marketing emails.

Correct and update.

You can review, correct, update, and edit certain information that has been previously provided to us by you at any time by reviewing your settings and profile at the Platform. You can also access or request a correction of your information by contacting us at support@gooddog.rent. For your protection, we may need to verify your identity before implementing your request.

Account closure.

If you wish to close your account and request deletion of your personal information, please send an email to support@gooddog.rent or contact us at www.gooddog.rent

Please note that we may be unable to delete information needed to comply with applicable laws, detect or prevent fraud, collect any fees owed, resolve disputes, assist with or process claims, troubleshoot problems, assist with any investigation, comply with audits and investigation, to enforce our [Terms of Service](#) and Policies and take other actions reasonably necessary, permitted, or required by applicable law. There may also be residual information that will remain within our databases and other records, which will not be removed.

Location data.

Users of our mobile application can disable the application's access to the device's location within the device's settings.

Choosing not to share your personal information.

Where we are required by law to collect your personal information, or where we need your personal information in order to provide the Services to you, if you do not provide this information when requested (or we later delete it at your request), we may not be able to provide you with our Services. We will tell you what information you must provide to receive the Service by designating it as required at the time of collection or through other appropriate means.

Security.

We employ a number of technical, physical, and organizational measures designed to protect information against unauthorized access, destruction, or alteration while it is under our control. However, no method of transmission over the Internet, and no method of storing information, can be 100% secure. So, we cannot guarantee the security of your transmissions to us and of your information that we store.

Important information.

This section describes some additional important privacy information related to your use of our Services.

Third party privacy practices.

This Privacy Policy addresses only the use and disclosure of information collected by Gooddog. This Privacy Policy does not address, and we are not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any site or service to which the Services link. The inclusion of a link on the Services does not imply endorsement of the linked site or service by us or by our affiliates. If you disclose your information to others, or if you are directed to a third party website, their privacy notices and practices will apply.

Signed in.

If you sign in to our Platform using an email address and password, you will stay logged on/signed in until you explicitly sign out of your account or clear your Cookies. If you are using a public or shared computer you should sign out and/or clear your Cookies when you are done using our Platform in order to protect your account and your information. If you do not sign out, you or any other user of the computer/browser you signed in on will be able to view and access your account.

Translations.

Where Gooddog has provided you with a version of this Privacy Policy in a language other than English, in case of any wording discrepancies between such version and the English version, the English wording takes precedence.

Changes to this privacy policy.

We may change this Privacy Policy. Please take a look at the “Last revised” legend at the top of this page to see when this Privacy Policy was last revised. Any changes to this Privacy Policy will become effective when we post the revised Privacy Policy on the Services. Your use of the Services following these changes means that you accept the revised Privacy Policy. If you don’t agree to these changes, you can contact us to close your account and you will only be bound by the prior version of the Privacy Policy.

Contact.

Gooddog welcomes your questions and comments about privacy, and what we do. Please feel free to [contact](#) us in Dominican Republic.

You may also [email](#) us.

Thanks for using Gooddog!